

Roll No.

(2)

(21213)

B.B.A.-III Sem.

18051

B. B. A. Examination, Dec. 2013

HUMAN RESOURCE MANAGEMENT

(BBA-303)

(New)

Time : Three Hours]

[Maximum Marks : 75

Note : Attempt all the Sections as per instructions.

Section-A

(Very Short Answer Questions)

Attempt all the five questions. Each question carries 3 marks. Very short answer is required not exceeding 75 words.

3.5-15

1. Define Human Resources Management.

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2. What is strategic control process?
3. What is skill forecasting?
4. What do you understand by wage incentive plan?
5. Define grievance? Why do grievances arise?

Section-B

(Short Answer Questions)

Answer any two questions out of the following three questions. Each question carries 7½ marks. Short answer is required not exceeding 200 words. $7\frac{1}{2} \times 2 = 15$

6. What do you know about strategic evaluation and control?
7. Write short steps in career planning and development.

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8. Distinguish between performance appraisal and evaluation.

Section-C

(Detailed Answer Questions)

Attempt any *three* questions out of the following five questions. Each question carries 15 marks. Answers required in detail. $15 \times 3 = 45$

9. What do you understand by H.R.D. ? Discuss the process of H.R.D.
10. What do you know strategic management in strategic H.R.M. Discuss importance of strategic management approach in H.R.M.
11. What are the benefits of career planning to employees and to organization ?

12. What do you mean by fringe benefits ? Explain the needs for fringe benefits. Describe the various types of fringe benefits to employee in India.

13. Explain the types of trade unions in India.

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