

(Printed Pages 4)

(20518)

Roll No.....

BBA-II Sem.

18047

B.B.A. Examination, May-2018

Organization Behaviour

(BBA-201)

(New)

Time : Three Hours]

[Maximum Marks : 75

Note : Attempt questions from all Sections as per instructions.

Section-A

(Very Short Answer Questions)

Note : Attempt all the five questions. Each question carries 3 marks. Very short answer is required not exceeding 75 words. $3 \times 5 = 15$

1. What do you mean by Group dynamics?

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2. What is meant by Quality circle?
3. Explain the term Grapevine.
4. Explain the term Sensitivity Training.
5. What is Morale?

Section - B

(Short Answer Questions)

Note : Attempt any two questions out of the following three questions. Each question carries $7\frac{1}{2}$ marks. Short answer is required not exceeding 200 words. $7\frac{1}{2} \times 2 = 15$

6. Distinguish between 'Power' and 'Authority'.
7. "Communication is sharing of Understanding". Comment.
8. "Performance depends 20% on intelligence and 80% on emotional intelligence". Elaborate.

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Section-C

(Detailed Answer Questions)

Note : Attempt any **three** questions out of the following five questions. Each question carries 15 marks. Answer is required in detail. $15 \times 3 = 45$

9. What are some of the major challenges facing to-day's organisation and management? Briefly describe these developments.
10. Enumerate the assumption of McGregor's Theory x and theory y. Which one, in your opinion, is applicable in India?
11. What are the barriers to Communication? How can these be overcome?
12. What is meant by Organisational culture? Discuss the functions performed by Organisational culture.

13. What do you mean by Organisational politics? Why do organisational politics emerge? Discuss the measures to avoid organisational politics.